



**BRIGHT
FUTURES**

Provider Support Session #3
October 4th, 2023



Meeting agreements

- Respect each other's opinions, even if you don't agree with them.
- Make sure everybody is able to contribute.
- Only one person speaks at a time (use the raise hand feature.)
- Listen to understand.
- We agree that this is a confidential space.

Purpose and Objectives

Purpose

- Provide local support to child-care providers participating in the UPK program.
- Share the most recent updates from CDEC and answer provider questions.

Objectives

- To create a safe space for providers where they can share experiences and build relationships with Triad Bright Futures LCO staff and other providers within our catchment area.
- To promote networking, best practices and collaboration among participants.



Meeting Agenda

- Purpose and Objectives
- Meeting agreements
- CDEC Updates
- MetrixIQ presentation
- Q & A
- Adjourn



CDEC UPK payments

Payment eligibility and schedule:

https://docs.google.com/document/d/1Ak6F-nrGyf1Z_qslxWazjf7ppfx-5MMc/edit

Provider payments info document:

https://docs.google.com/document/d/1g_OsG_OUwmoWu_r0JwrLG6aywmg0l-XCmuPsYyFV0qI/edit



CDEC UPK UPDATES

WALK-IN ENROLLMENT

-If families contact you directly, who have never applied to UPK or have never been placed at a program, please work with the family to complete the UPK application and our help desk, to request placement IF you have enough open seats, and the family can submit all the required paperwork to complete the registration process.

> **Submit a ticket and cc the family** for open communication to request placement.



SUBMITTING A TICKET

➤ Navigate to Triad Bright Futures Website > [Latest UPK Updates](#)

Families:

- CDEC will contact you directly by email or text with final results and instructions on how to accept/decline your match. If you do not take action on your match, you will move into the next match round. **Please make sure you accept your match by the due date stated in your notification or you may lose your placement!**
- Please see these instructions from CDEC about how you will accept or decline a match. Note these instructions are only in English, so please reach out to Triad Bright Futures help desk and request a bilingual team member if you need assistance.
- If you have questions about your child's IEP placement, you will need to work with Jefferson, Gilpin or Clear Creek Schools directly. Please contact your Special Education Director. For Jefferson Schools, you may also call 303 962-1737 for more information.



TRIAD BRIGHT FUTURES HELP DESK

Call 720-449-7960 or [click below to submit a ticket online.](#)

SUBMIT A TICKET

Providers:

- If you have a walk-in placement request, please submit a ticket, rather than email the Triad Bright Futures Help Desk. From the drop-down menu, select "Child Care Provider" or "School District" for Category. Then select "Walk-In Enrollment" for Question Type. This will allow us to expedite your request. Please allow 24 hours for our Help Desk team to respond and refer to [this resource](#) for additional information about walk-in placements.
- Resources from the September 11th [UPK Quality Standards webinar](#) hosted by CDEC: [Webinar Recording](#)

Triad Bright Futures - Local Coordinating Organization for Clear Creek, Gilpin, and Jefferson Counties

Universal Preschool

Request Help

Contact Information

Full name*
Enter name

Email*
Enter email

Category*
Present
Child care provider
School District
Other
Child care provider

Question Type (Provider)*

Triad Bright Futures - Local Coordinating Organization for Clear Creek, Gilpin, and Jefferson Counties

Message Details

Which category best describes you?*

School District

Jefferson
Gilpin
Clear Creek

Email*
Enter email

Phone
Enter phone number

Message Details

Which category best describes you?*

Child care provider

License Number*

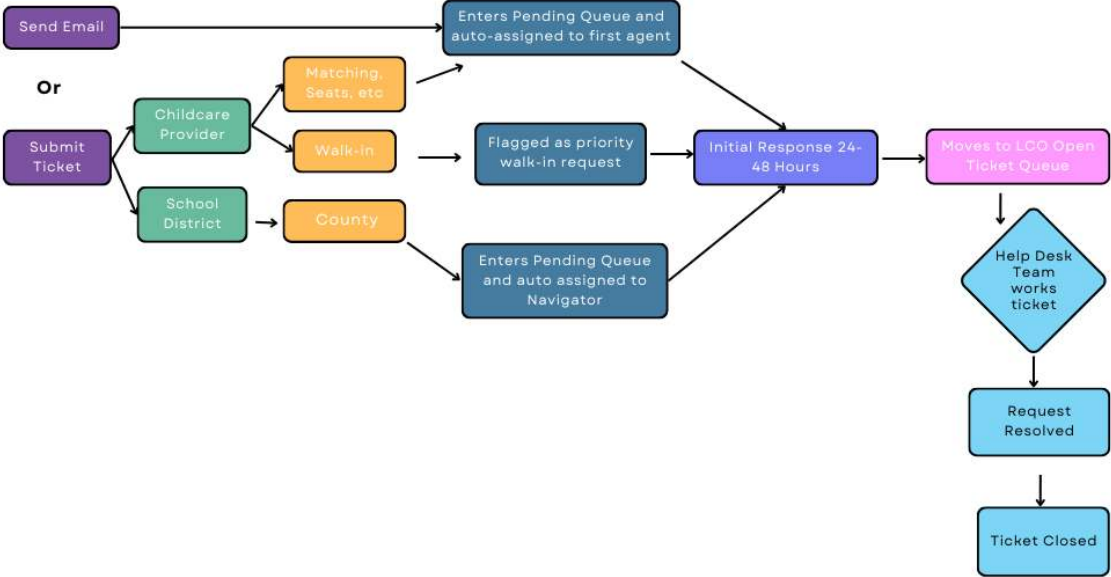
Question Type (Provider)*

Registration and slots
Family application
Matching and enrollment
UPK Payments and funding
General question
Walk-in enrollment

SUBMITTING A TICKET



Help Desk Workflow for Provider Requests



CDEC UPK GRANTS

CURRENT GRANTS

Provider Capacity Building Grant

Eligible providers received an email on 9/15/23.

Grant is open till 10/31/23

For questions
coecstimulus@metrixiq.com

contact:

Provider bonus attestation

Eligible providers received an email on 9/15/23.

The bonus is \$800

For questions
coupkpayments@metrixiq.com

contact





Q & A

PARKING LOT

- Information about what's coming for 2024-2025 UPK



THANK YOU!

upk@triadbrightfutures.org

Next Session: October 18 , 1-2PM



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